



State of New Hampshire

Banking Department

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PETER C. HILDRETH
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ROBERT A. FLEURY
DEPUTY BANK COMMISSIONER

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KNOW ALL MEN by these presents:

Pursuant to RSA 383:10-f I hereby confirm the earlier appointment of James Shepard, Staff Attorney of the Consumer Credit Division, to act as the Consumer Complaint Administrator.

Signed this ____9th____ day of November, 2006.

_____/S/_____
Peter C. Hildreth
Banking Commissioner